



WE LOOK AFTER YOUR HEALTH AND SAFETY

IN RESPONSE TO THE
GLOBAL PANDEMIC, WE
HAVE INTRODUCED SEVERAL
NEW MEASURES TO ENSURE
YOUR HEALTH AND SAFETY



Your health and safety are our top priority. According to medical experts, the aircraft is not a likely environment for catching the coronavirus, but as travel gradually recovers, we want to ensure that you feel safe and comfortable when travelling with us.

To make flying as safe as possible, we are prepared for gradually growing passenger numbers with several new measures.



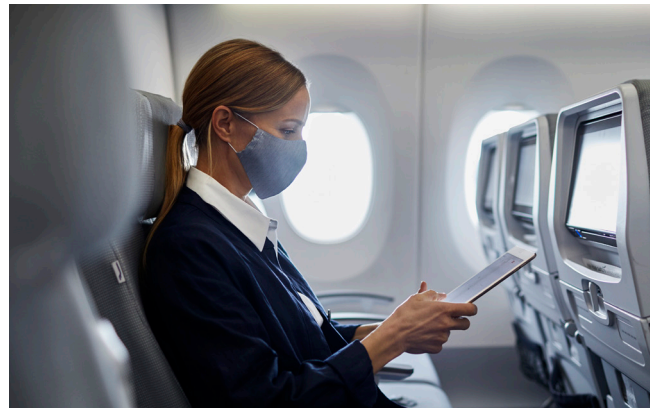


BEFORE TRAVEL

- Do not travel if you feel unwell - a passenger with symptoms of a respiratory infection will be denied boarding
- Follow guidelines set by local authorities
- Check-in online and pack light to decrease the time you spend and the contacts you have at the airport
- Take with you a mask that covers your nose and mouth
- Contact Finnair at least 72 h before departure if you have a medical condition that prevents wearing a face mask

AT HELSINKI AIRPORT

- Keep distance to other customers. Floor stickers help to guide safe distance.
- Hand sanitizers are available at check-in and gate areas
- Customer service points have plastic screens and our ground crew wear surgical masks
- We recommend you wear a mask already at the airport
- Please note that cash payments are currently not available



WHEN BOARDING

- You are required to wear a mask from boarding, to leaving the aircraft
- In bus transportation to aircraft, only 50% of max capacity is used
- Boarding will begin from the rear end of the aircraft. Priority boarding is temporarily not available
- Customers are seated far away from each other whenever possible
- When boarding, we will provide you with a Clean Kit containing hand sanitizers

DURING FLIGHT

- Our cabin crew wear surgical masks during the flight, and you are also required to wear a mask during the flight
- We recommend you bring only 1 piece of carry-on baggage and store it under the seat in front of you
- We recommend avoiding unnecessary movement in cabin
- To minimize contact in the cabin, we have modified our meal service onboard
- Cash payments are currently not available
- Leaving the aircraft will happen in smaller groups.

These conditions are subject to change.
Please visit [finnair.com](https://www.finnair.com) for up-to-date information and more details.

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