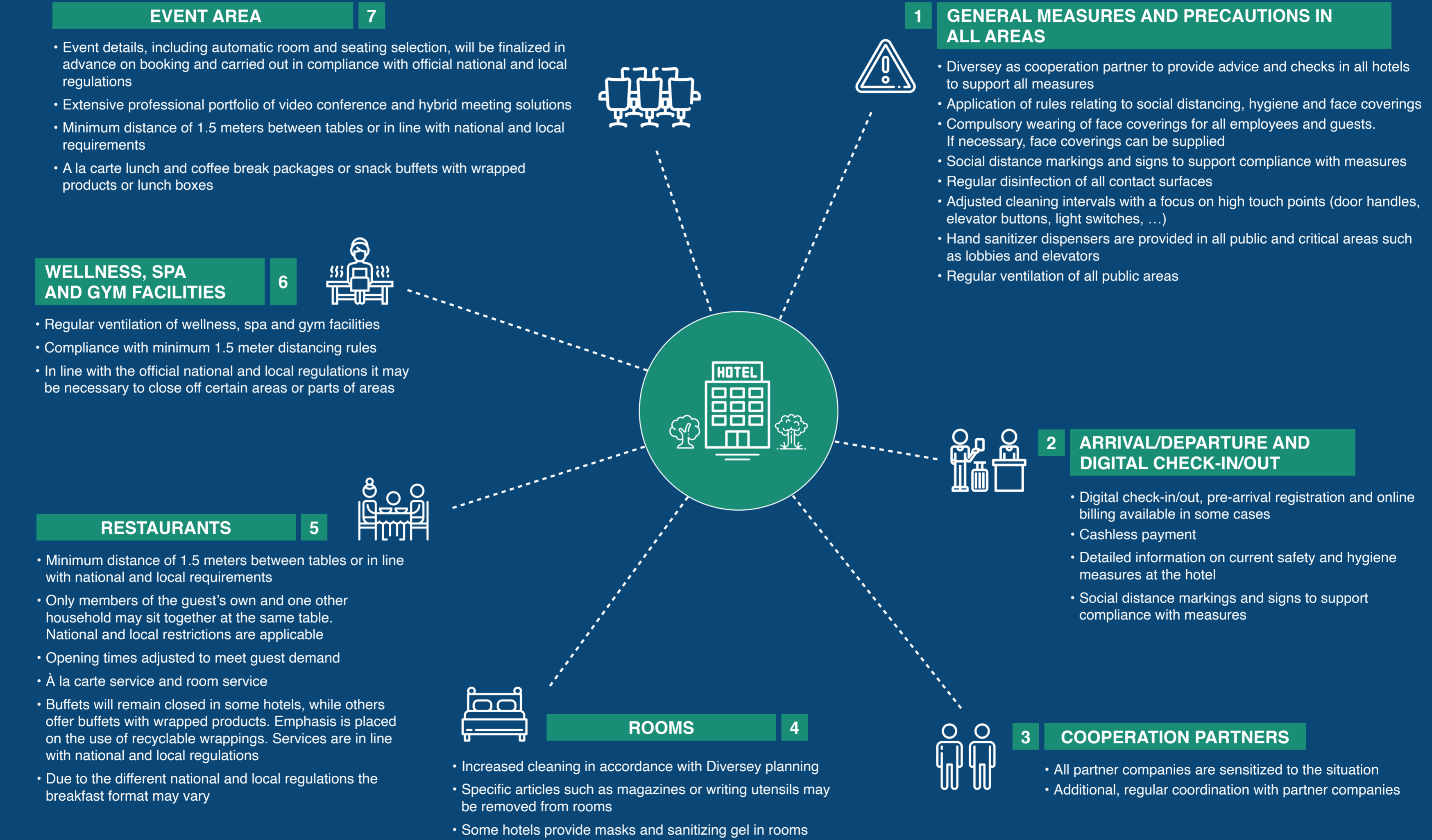


SAFE TRAVELS BY DEUTSCHE HOSPITALITY



EVENT AREA

7

- Event details, including automatic room and seating selection, will be finalized in advance on booking and carried out in compliance with official national and local regulations
- Extensive professional portfolio of video conference and hybrid meeting solutions
- Minimum distance of 1.5 meters between tables or in line with national and local requirements
- A la carte lunch and coffee break packages or snack buffets with wrapped products or lunch boxes

WELLNESS, SPA AND GYM FACILITIES

6

- Regular ventilation of wellness, spa and gym facilities
- Compliance with minimum 1.5 meter distancing rules
- In line with the official national and local regulations it may be necessary to close off certain areas or parts of areas

RESTAURANTS

5

- Minimum distance of 1.5 meters between tables or in line with national and local requirements
- Only members of the guest's own and one other household may sit together at the same table. National and local restrictions are applicable
- Opening times adjusted to meet guest demand
- À la carte service and room service
- Buffets will remain closed in some hotels, while others offer buffets with wrapped products. Emphasis is placed on the use of recyclable wrappings. Services are in line with national and local regulations
- Due to the different national and local regulations the breakfast format may vary

ROOMS

4

- Increased cleaning in accordance with Diversey planning
- Specific articles such as magazines or writing utensils may be removed from rooms
- Some hotels provide masks and sanitizing gel in rooms



3

COOPERATION PARTNERS

- All partner companies are sensitized to the situation
- Additional, regular coordination with partner companies



2

ARRIVAL/DEPARTURE AND DIGITAL CHECK-IN/OUT

- Digital check-in/out, pre-arrival registration and online billing available in some cases
- Cashless payment
- Detailed information on current safety and hygiene measures at the hotel
- Social distance markings and signs to support compliance with measures



1

GENERAL MEASURES AND PRECAUTIONS IN ALL AREAS

- Diversey as cooperation partner to provide advice and checks in all hotels to support all measures
- Application of rules relating to social distancing, hygiene and face coverings
- Compulsory wearing of face coverings for all employees and guests. If necessary, face coverings can be supplied
- Social distance markings and signs to support compliance with measures
- Regular disinfection of all contact surfaces
- Adjusted cleaning intervals with a focus on high touch points (door handles, elevator buttons, light switches, ...)
- Hand sanitizer dispensers are provided in all public and critical areas such as lobbies and elevators
- Regular ventilation of all public areas