



Count on Us
to put safety first





COUNT ON US TO PUT SAFETY FIRST

We're committed to the health and safety of our guests and team members, so have been taking the important steps to demonstrate that you can Count on Us to put safety first whether you're planning to travel now or in the future.

We provide our franchisees with a fleet of collaterals that can be adapted to the measures taken at their hotel.

This initiative has been put in place to give our guests peace of mind when staying in our franchisee hotels. Some of the safety measures in place include:



Enhanced cleaning and disinfecting of high-touch areas.



Enhanced social distancing measures in public spaces.



Health essentials available in the hotel.



Advanced training for team members.

ECOLAB[®] Count on Enhanced Cleaning & Disinfection with Ecolab

We know the cleanliness of our hotels is top of mind, so we've expanded our relationship with Ecolab to recommend using EPA Approved disinfectants in guest rooms and public spaces at all Asia Pacific hotels. Ecolab is a global leader in water, hygiene, and infection prevention technologies and services, and through its science based approach, they help enable hotels to consistently achieve the highest cleaning standards.

Health Essentials

Public Space & Guest Amenity Hand Sanitizer



- ❖ All hotel lobby's and/or Front Desk counters have complimentary hand sanitizer available for guest and visitor use.
- ❖ Guest Amenity Hand Sanitizer to be made available for use in or outside of the hotel.

Disinfectant Wipes



- ❖ Available for guest use as requested. On offer via Front Desk and / or Concierge Desks.

Health Essentials

Disinfectant Products



- ❖ EPA Approved Disinfectant Products to be used for guest room and public area cleaning.

Personal Protective Equipment – PPE



- ❖ Availability and use of PPE for daily cleaning and prevention, at a minimum face masks to be made available for guest use on request .