





CARE FIRST

KOREAN AIR



www.koreanair.com



	<p>Flight Preparation And Aircraft Disinfection</p>	<ul style="list-style-type: none"> • 'COVID-19 Update Center' page at koreanair.com • Web & Mobile Check-In Notification Messages • All aircrafts arriving at Incheon airport and bound for the US, China & Italy undergo sterilization all the times. Other aircrafts are sterilized once a week. • Any aircraft with suspected cases is sterilized under the strictest quarantine measures.
	<p>Check-in</p>	<ul style="list-style-type: none"> • Self-Service Check-In by the web & mobile app before arriving at the airport or kiosk at the airport. • Queue Guidance Stickers on the floor for social distance • Plexiglass Shields at Check-In counters • Hand Sanitizer Stations • Seat Assignment with Safe Spacing Among Passengers • Face Mask Mandatory • Care Kit including a mask & a hand sanitizer is available.
	<p>Lounge</p>	<ul style="list-style-type: none"> • Continuous Cleaning & Care • Social Distancing Guide & Queue Guidance Stickers on the floor • Line Dividers • Providing meals individually to reduce person-to-person contact • Hand Sanitizer Stations • Face Mask Mandatory during your stay at the lounge
	<p>Departure Area And Boarding Gates</p>	<ul style="list-style-type: none"> • Back-to-Front Zone Boarding • Queue Guidance Stickers on the floor for social distance • Passenger Fever Check • Face Mask Mandatory
	<p>In-flight Services And Cabin Environment</p>	<ul style="list-style-type: none"> • Protective Equipment for Cabin crew • High-Performance HEPA Filter (99.99% or viruses and bacteria removal), Cabin air ventilating every 2~3 minutes. • Enhanced In-Flight Meal Hygiene • In-Flight Announcements to guide for response to COVID-19 symptoms • Hand Sanitizer Stations • Face Mask Mandatory

The latest information for COVID-19

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COVID-19 Update Center

 Travel Info  2020.08.10

Recent Updates new

Travel Restrictions Change : Korea

[Entry & transit restriction has been changed for visitors/passport holders of Hubei province as of August 10.](#)

Ticket Change/Refund Guideline

We are waiving usual fees and providing booking flexibility for eligible passengers to ensure travel comfort.



Benefits better than a refund

Take advantage of a 10% discount on your new itinerary by exchanging your ticket for a Credit Voucher!



Flight Information

Flight schedules are subject to change. Before your travel, please check the latest your flight information.



Entry Restrictions by Countries

View entry restrictions issued by a number of governments before travel.



Validity extension of SKYPASS mileage

We are extending the expiration date of mileage expiring in 2020 by one year.



Frequently Asked Questions

Still have additional questions? FAQs help you find the answers you want quickly.

