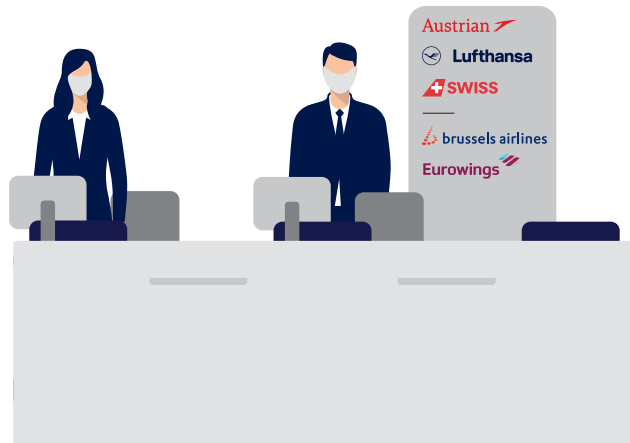


#WECARE



On the ground



Mouth-Nose-Cover

For your safety, all customers are required to wear protective face coverings



Disinfection

Hand sanitizer dispensers have been placed around the airport for your personal use



Check-In Counters

All of our check-in counters are thoroughly sanitized throughout the day



PPE

All of our employees wear face coverings, with other optional PPE (personal protective equipment) items available such as gloves



Health Questions

You'll be asked a few health questions to make sure you're safe to fly



Safe Distance

Clearly visible information is provided with floor markings or signage in all areas of the airport



Hand Luggage

Security at airports only permit one piece of hand luggage per guest. Any additional pieces may now be checked in free of charge - even if an Economy Light fare has been booked. This also applies to passengers in transit



Security

Additional measures have been introduced to maintain distancing and avoid physical checking and scanning



Contactless Boarding

Our quick boarding gates at our hubs and at many other airports allow for efficient contactless boarding



Lounges

Unfortunately, many lounges around the world are currently closed or operating with limited availability



On board



Sanitized Seats

For your safety, all seat belt buckles, seat controls and armrests are thoroughly sanitized



Cabin Windows

We're sanitizing cabin windows and shades to give you peace of mind while enjoying the view



Personal Controls

Light switches and air circulation controls are also properly sanitized



Overhead Bin

We sanitize the inside of each overhead bin to keep your luggage clean



Filtration System

You can fly confidently, knowing our HEPA filtration systems capture 99.9% of all airborne particles



Mouth-Nose-Cover

For your safety, we're asking all customers to wear protective face coverings



Employees PPE

Our employees now wear face coverings throughout your flight. Other PPE items are also available



Lavatory Cleaning

We use a special disinfectant in the regular cleaning of our lavatories



Simplified Onboard Service

In order to minimize contact between people on board, our in-flight service has currently been adjusted and reduced

For more information click here:

